




Extended warranties for Fronius PV inverters

Fronius Solar Electronics

CATEGORY		CATEGORY B	CATEGORY C	CATEGORY D
PRODUCT		Fronius IG 15, 20, 30 Fronius IG Plus 30 V, 35 (V), 50 (V) Fronius IG TL 3.0, 3.6, 4.0, 4.6, 5.0 	Fronius IG 40, 50, 60 HV Fronius IG Plus 70 (V), 100 (V) 	Fronius IG Plus 120 (V), 150 (V) 
10 YEARS	Item no.	41,200,107	41,200,108	41,200,112
	Description	SE extended warranty CAT B10 up to a total of 10 years	SE extended warranty CAT C10 up to a total of 10 years	SE extended warranty CAT D10 up to a total of 10 years
15 YEARS	Item no.	41,200,126	41,200,127	41,200,128
	Description	SE extended warranty CAT B15 up to a total of 15 years	SE extended warranty CAT C15 up to a total of 15 years	SE extended warranty CAT D15 up to a total of 15 years
20 YEARS	Item no.	41,200,130	41,200,131	41,200,132
	Description	SE extended warranty CAT B20 up to a total of 20 years	SE extended warranty CAT C20 up to a total of 20 years	SE extended warranty CAT D20 up to a total of 20 years

For price information please contact your Fronius Sales Partner.
 Valid starting September 1, 2009 for devices with serial number from 20xxxxxx.





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CATEGORY		CATEGORY E	CATEGORY F
PRODUCT		Fronius IG 300, 390, 400, 500 	Fronius CL 36.0, 48.0, 60.0 
10 YEARS	Item no.	41,200,109	41,200,120
	Description	SE extended warranty CAT E10 up to a total of 10 years	SE extended warranty CAT F10 up to a total of 10 years
20 YEARS	Item no.	41,200,133	41,200,121
	Description	SE extended warranty CAT E20 up to a total of 20 years	SE extended warranty CAT F20 up to a total of 20 years

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Terms of Warranty

The present Terms of Warranty relate to the inverter series listed below which comprise the following types:

String Inverters

- Fronius IG 15, 20, 30, 40, 50, 60 HV
- Fronius IG Plus 30 V, 35 (V), 50 (V), 70 (V), 100 (V), 120 (V), 150 (V)
- Fronius IG TL 3.0, 3.6, 4.0, 4.6, 5.0

Central Inverters

- Fronius IG 300, 390, 400, 500
- Fronius CL 36.0, 48.0, 60.0

Manufacturer's warranty given by Fronius

By default, the inverter series listed above are sold with a manufacturer's warranty covering a period of 60 months as of the installation date. This is the period of time for which Fronius warrants the proper functioning of your photovoltaic inverter.

Extension of warranty period

Ordering parties may apply for an extension of the warranty period against payment for a period of up to 6 months following the installation date. Fronius may reject any applications received at a later point in time. The extension of the warranty period shall only be applicable to the inverter series listed above.

Ordering parties may apply for an extension of the warranty period for string inverters to a period of 10, 15 or 20 years in the aggregate. The warranty period for central inverters can be extended to a period of 10 or 20 years in the aggregate.

Services during the warranty period

In the event of the occurrence of a defect for which Fronius is responsible during the agreed warranty period, Fronius will, at its option:

- repair such defect on the premises of Fronius or on-site; or
- provide an equivalent replacement or a new device; or
- have these services performed by a Fronius Service Partner (FSP) that has undergone proper training.

Transportation

Fronius shall bear the costs resulting from the transportation of the inverter to or within countries with a national Fronius subsidiary, to or within the EU countries or to or within Switzerland, in each case from the respective national or nearest Fronius branch to the point of sale of the official Fronius distribution partner where the device was bought. Fronius will not bear any transportation costs from, to or within EU overseas territories or transportation costs from, to or within non-EU countries unless Fronius has a national subsidiary in these territories or countries.

As of October 2010, Fronius has national subsidiaries in the following non-EU countries other than the U.S.A. or Switzerland: Australia, Brazil, Canada, Mexico, Norway, Turkey and Ukraine. Current information related to this topic can be found on our website www.fronius.com. Devices or components, as applicable, must be transported back in original or equivalent packaging.

Rules to be observed in connection with warranty claims

For purposes of demonstrating the existence of a warranty claim, ordering parties need the invoice, the serial number of the device as well as the start-up protocol (acceptance date, commissioning date, report prepared by the utility company).

End customers are kindly requested to contact their installer who will, if necessary, contact Fronius in turn.

Any action taken in connection with warranty claims must be coordinated with Fronius. This is the only way to ensure that the warrantee does not have to pay for the aforementioned warranty performance.

In the event of a replacement of the device or component, the remaining warranty period shall be transferred to the replacement device or component. Fronius will register such replacement automatically. You will not be provided with a new certificate.

In case the remaining warranty period is less than one year, a remaining warranty period of one year in total is granted for the replacement device or component.

Scope and validity of the manufacturer's warranty

The manufacturer's warranty shall only be applicable to the inverter unequivocally identified by the serial number. The remaining components of the photovoltaic installation and the Fronius system add-ons (e.g. plug-in cards) shall not be covered by the manufacturer's warranty.

By default, Fronius DATCOM components (for system monitoring) are sold with a warranty covering a period of 24 months as of the installation date.

Exceptions to the manufacturer's warranty given by Fronius

Any defect caused by the following circumstances shall not be covered by the manufacturer's warranty:

- failure to comply with the operating instructions, the installation guide or the maintenance instructions;
- faulty installation of the device;
- faulty start-up of the device;
- damage during the transportation of the device;
- improper use or misuse of the device;
- insufficient ventilation of the device;
- interference with the device by companies or staff not having been authorized by Fronius;
- failure to comply with safety regulations and installation guides;
- force majeure (violent or stormy weather, lightning, overvoltage, fire etc.).

Any damage to the inverter that originates from the remaining components of the photovoltaic installation or damage that does not adversely affect the proper functioning of the inverter, i.e., for instance, "flaws", shall be likewise excluded from the manufacturer's warranty.

Travel and subsistence expenses as well as on-site assembly and installation costs will not be covered by the warranty in case they exceed the agreed service rates paid by Fronius to the installer.

Modifications of the existing PV system, the house installation and the like or the time spent thereon and the costs incurred as a consequence will not be covered by the warranty.

Due to technical advancements it is possible that an equivalent replacement or new device is not compatible with the system monitoring devices (e.g. Fronius DATCOM) or other system components installed on site. Costs and expenses arising out of this fact shall not be covered by this warranty.

Fronius will not accept any claims for compensation in connection with power that was not fed into the mains or power that was not consumed and the like.

Geographical scope

These Terms of Warranty shall not apply in the United States of America (U.S.A.).

Further legal instructions

In addition to the manufacturer's warranty given by Fronius, ordering parties have statutory warranty claims that are not adversely affected by this manufacturer's warranty.

The manufacturer's warranty shall not cover any claims going beyond the rights specified in the Terms of Warranty unless the mandatory statutory provisions provide for a liability on the part of Fronius. In the event of any such claims, please contact the seller of your device.

Unless these Terms of Warranty provide for more favorable terms, our General Terms of Delivery and Payment (General Terms), as amended from time to time, which can be found on our website (www.fronius.com) under "Terms and conditions", shall apply.

Any warranty terms heretofore in force shall be replaced by the provisions in this document.

Latest information on the Terms of Warranty can be obtained from our website: www.fronius.com/solarelectronics/termsowarranty